



PRODUCT DISCLOSURE STATEMENT (PDS)

LLOYD'S OF LONDON EQUESTRIAN PACKAGE BINDER

This Product Disclosure Statement (PDS) contains important information required under the Financial Services Reform Act 2001. Before you decide to buy insurance from us, please read this PDS thoroughly and keep it, together with your policy wording when issued, in a safe place.

What is a PDS?

This PDS has been prepared to assist you in understanding the insurance policy and making an informed choice about your insurance requirements. This PDS sets out the significant features of the insurance policy including its benefits, rights and information about how the insurance premium is calculated. You still need to read the policy wording for a full description of the terms, conditions and limitations of the insurance policy when it is issued.

Livestock Insurance is Unique Insurance

Livestock Insurance is different to other types of insurance products. Firstly, you are covering a living animal with a mind of its own and it is therefore classified as high risk insurance. Secondly, all livestock policies are for a fixed period and are not renewed. After each period the insurer may, or may not, offer insurance for a new period.

Who are Logan Livestock Insurance Agency Pty Ltd (LLIA)?

LLIA is a Registered Insurance Broker with the Australian Securities and Investments Commission. Their ABN number is 81 001 826 204 and the Australian Financial Service Licence number is 238959. They were incorporated in 1981 and the Logan name has been involved in insurance broking since 1962.

In respect of this policy LLIA acts as agent of the insurance company under a binding authority granted by Syndicate 2003 at Lloyd's of London (Lloyd's). The binder agreement authorises LLIA to accept risks under certain terms and conditions or with referral to Lloyd's. In this regard they are acting on behalf of Lloyd's and not the insured. LLIA have authority to issue the policy but no authority in respect of agreement or settlement of claims. All claims are submitted to Lloyd's.

Further details on LLIA can be found in the Financial Services Guide or their website www.logans.com.au.

Who is the Insurer?

The Insurer is noted on the interim cover notice. Under the binder arrangement the insurers are Syndicate 2003 at Lloyd's of London. Lloyd's of London are authorised to conduct insurance business in Australia under the Insurance Act 1973 (Cth) as amended in 1998. Lloyd's is a member of the Insurance Council of Australia, Insurance Enquiries & Complaints Ltd and proudly supports the General Insurance Code of Conduct.

Your Privacy

We treat your personal information with care. We will not release your personal information to anyone else other than Lloyd's of London, our Lloyd's broker, another insurer, an insurance reference service, or as permitted or required by law. In the event of a claim we, or Lloyd's of London, may disclose information and/or collect additional information about you to or from other insurers, reinsurers, insurance brokers or agents, bloodstock agents, assessors, investigators, professional advisors such as veterinarians, lawyers and valuers. Some of these may be outside Australia. Details about your privacy are shown on our website at www.logans.com.au or we can send you a copy of our Privacy Statement if you request it from us.

Your Duty of Disclosure

Before you enter into a contract of insurance you have a duty to answer all questions honestly. You also have a duty to tell us anything known to you and which a reasonable person in the circumstances would make known to us in answering the questions. The answers are used in deciding whether or not to accept the risk of insurance and, if so, on what terms. You have the same duty to disclose these matters to us before you extend, or vary this contract, or take out a new policy. If you fail to comply with your Duty of Disclosure, the insurer may be entitled to reduce their liability under the contract in respect to a claim, refuse to pay a claim, or may cancel the contract. If your non-disclosure is fraudulent, they also have the option of avoiding the contract from its beginning.

We rely upon the information you provide to us when you apply or amend your policy. You must tell us anything that you know, or should know, that could affect the insurance company's decision to insure you or your livestock, or could affect the insurance company's decision as to the terms under which the policy is issued.

How to Apply for Insurance

Complete our application/proposal form. If we or the insurance company accept your application and accompanying documentation, you will receive a schedule and policy wording that sets out details of the insurance you have taken out.

Cost of the Policy and Paying for Insurance

The cost of your policy is detailed within the coverage schedule. The cost is made up of your premium plus any applicable government taxes and charges. Payment for the policy must be made to LLIA. LLIA may receive a commission for their services. If you place your insurance through an insurance broker or other introducer, they may also receive some of the commission or fee following your purchase of the policy.

What Happens if you Do Not Pay the Cost of Your Policy?

We may cancel any part of the policy if you have failed to pay all or part of the premium.

Taxation Information

LLIA shows all taxes and charges as separate items on all schedules (e.g. Stamp Duty and Goods & Services Tax).

Notification in the Event of Illness, Injury or Death

If your animal is found with an illness or injury or dead, you must notify LLIA immediately.

How to Notify of an Injury or Illness or Make a Claim

To notify of an injury or illness or make a claim please contact Logan Livestock Insurance Agency Pty Ltd immediately on;

Ph: 02 9909 1499 or Fax: 02 9909 8057, or
Richard Logan on 0418 244 345.

Pre-Existing Injuries and Illnesses

The policy is not designed to cover pre-existing injuries or illnesses and as such an exclusion will apply for any pre-existing injury or illness.

Extension Period

A policy with a period of 12 months or more provides, in certain cases, an extension period of 90 days after the policy expiry date. For this extension to apply, the animal must firstly be injured or become ill within the policy period and also, LLIA must be notified of the illness or injury prior to the policy expiry date. In such case, a claim can be lodged if the animal dies during the 90 day extension period as a result of the particular, notified illness or injury. For policies with periods less than 12 months no extension period would apply.

Cancellation

In the event of cancellation of the policy by the insured a short rate cancellation scale will apply or a minimum premium of \$150 will apply, whichever is the greater. The short rate scale is detailed in the policy. LLIA will retain its remuneration.

Significant Features and Benefits

- Cover is for death, humane destruction or theft of your animal.
- 24-hour emergency phone line through LLIA.
- Current value of the animal at the time of the loss, or the sum insured, whichever is the lesser.
- Optional endorsements/additional cover for an extra cost and fulfilment of the underwriter's criteria in regards to suitability and necessary documentation –
 - Legal Liability.
 - Veterinary Fees.
 - Stallion Total and Permanent Breeding Incapacity
 - Saddlery and Tack
- Australia and New Zealand including transits - geographical limits.
- No loss sharing penalty for under insurance.

This list summarises some of the significant features and benefits. Please refer to the full policy wording.

Significant Exclusions

Under some circumstances the policy will not provide any insurance cover to you, for example:

- Poisoning of the animal by the insured or their servants/representatives.
- Confiscation, war and strikes.
- Radioactive contamination.
- Pre-existing illness or injury of the animal.
- Coverage after the animal has been sold or given away.
- Outside the geographical limits of Australia or New Zealand.
- Use of the animal for a purpose other than noted on the policy.
- Terrorism.
- Avian Influenza or a mutant variant.
- Hendra Virus if the horse is not vaccinated.

This list does not detail every exclusion in the policy. Please refer to the full policy wording.

Significant Conditions and Risks

- Notice to be given to LLIA when selling or parting with, the animal.
- Notice to be given to LLIA before any surgical operation on the animal.
- Notice to be given to LLIA where an animal suffers an injury or illness.
- If the animal goes through a public auction and fails to attract a bid which is higher than the sum insured, then the maximum liability is the highest bid.
- The insured shall at all times provide proper care and attention for the animal, including veterinary treatment.
- In the event of the death of the animal the insured must arrange a post mortem and autopsy by a qualified Veterinarian that identifies the horse and cause of death and notify LLIA immediately.
- The policy does not cover intentional slaughter except in specific cases which are defined in the policy wording.
- In the event of a claim where the premium paid is for a period less than 12 months, the full annual premium is required to be paid

This list does not detail every condition and risk of the policy. Please refer to the full policy wording.

What to do if you have a dispute

If you have a concern about the insurance policy, a claim decision, the service of LLIA or an investigator, in the first instance contact Richard Logan at LLIA.

If this does not resolve the matter or you are not satisfied with the way a complaint has been dealt with and you are not a commercial client, you can contact;

Lloyd's Australia Limited
Level 9, 1 O'Connell Street
Sydney NSW 2000
Telephone: (02) 8298 0783
Facsimile: (02) 8298 0788
Email: idraustralia@lloyds.com

Should you not be satisfied with their response, then Lloyd's of London is a member of the Financial Ombudsman Service; a specialist company specifically set up to handle dispute or conflict resolution between consumers and insurance companies. Contact details are as follows:-

The Financial Ombudsman Service
GPO Box 3
Melbourne Vic 3001

Phone No: 1300 78 08 08 (the cost of a local call)
Email: info@fos.org.au

Fax: (03) 9613 6399
Website: www.fos.org.au

Any claim or dispute will be subject to Australian law.

The Financial Claims Scheme (FCS)

The FCS was set up in October 2008 and is designed to protect certain claimants under a protected policy from the insolvency of general insurers authorised under the Insurance Act 1973 (Cth).

Subject to eligibility criteria, the persons entitled to claim under insurance cover under a protected policy may be entitled to payment under the FCS.

Information about the FCS can be obtained from the Australian Prudential Regulation Authority (APRA) website <http://www.apra.gov.au> and the APRA hotline 1300 13 10 60.